

MR. TANKLESS — PLUMBING WORK WAIVER & ACKNOWLEDGMENT

Pipe Sediment & Mineral Deposit Disclaimer

Date: _____

Customer Name: _____

Service Address: _____

Work Order / Invoice #: _____

PLEASE READ CAREFULLY BEFORE SIGNING

By signing this waiver, the undersigned customer ("Customer") acknowledges and agrees to the following terms and conditions prior to the commencement of any plumbing work performed by **Mr. Tankless** ("Company"):

1. Nature of Existing Pipe Conditions

The Customer acknowledges that their property contains **copper and/or galvanized water piping**. Over time, these types of pipes are subject to the natural accumulation of:

- **Mineral deposits**
- **Calcium buildup**
- **Sediment**
- **Corrosion byproducts**
- **Scale and oxidation particulates**

These materials adhere to the interior walls of the piping and may remain undisturbed under normal, static water flow conditions.

2. Effects of Plumbing Work on Existing Pipe Conditions

The Customer understands and acknowledges that **any plumbing work**—including but not limited to repairs, installations, modifications, water heater replacements, valve replacements, line extensions, or any activity that alters water flow, pressure, or

direction—**may disturb, loosen, or dislodge** the aforementioned mineral deposits, calcium buildup, sediment, and corrosion particulates from the interior walls of the existing piping.

Once disturbed, these particles may:

- **Travel freely through the water supply lines**
 - **Become lodged in plumbing fixtures and components**
 - **Accumulate within washerless faucets equipped with cartridges**
 - **Obstruct or compromise the function of mixing valves, cartridges, aerators, and other precision plumbing components**
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3. Potential Consequences

The Customer acknowledges that the dislodgment and migration of pipe sediment and mineral particles **may result in, but is not limited to**, the following:

- **Failed or compromised operation of washerless faucet cartridges**
 - **Irregular faucet behavior**, including dripping, reduced flow, temperature fluctuation, or complete failure
 - **The necessity for repair and/or replacement of affected faucet cartridges and/or fixtures**
 - **Temporary discoloration of water**
 - **Reduced water pressure at one or more fixtures**
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4. Hard Water Advisory

The Customer is advised that properties located in **areas with hard water conditions** experience a **significantly increased probability** of sediment disturbance and the associated consequences described herein. Hard water accelerates the rate of mineral and calcium accumulation within piping, thereby increasing the volume of material susceptible to dislodgment during plumbing work.

5. Limitation of Liability

The Customer expressly acknowledges and agrees that:

- **Mr. Tankless is NOT responsible** for any pre-existing pipe sediment, mineral deposits, calcium buildup, corrosion, or scale within the Customer's plumbing system.
 - **Mr. Tankless is NOT liable** for any damage, malfunction, failure, or compromised performance of any faucet, cartridge, valve, fixture, or plumbing component resulting from the disturbance and migration of pre-existing sediment and mineral deposits caused by or occurring after the performance of plumbing work.
 - **Mr. Tankless is NOT responsible** for the cost of repair or replacement of any faucet cartridges, fixtures, or components affected by migrating sediment or mineral particles.
 - While such occurrences are **relatively rare**, they are a **known and documented possibility**, particularly in homes with aging piping and/or hard water conditions.
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6. Customer Acknowledgment & Assumption of Risk

By signing below, the Customer confirms the following:

- I have **read, understand, and accept** all terms outlined in this waiver.
 - I understand that plumbing work **may disturb sediment and mineral deposits** in my existing piping.
 - I understand that such disturbance **may result in faucet cartridge failure** or other fixture malfunctions.
 - I accept that **Mr. Tankless bears no responsibility or liability** for any such occurrences.
 - I **voluntarily assume all risk** associated with the potential consequences described herein.
 - I agree that **this waiver must be signed before any work can proceed**, and that my signature constitutes my informed consent to begin work.
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7. Governing Terms

This waiver shall apply to **all work performed** by Mr. Tankless at the service address listed above on the date indicated. This document shall remain in effect for **all current and future work** performed by Mr. Tankless at this address unless superseded by a subsequent written agreement.

SIGNATURES

Customer Signature:	<hr/>
Printed Name:	<hr/>
Date:	<hr/>
Mr. Tankless Representative:	<hr/>
Printed Name:	<hr/>
Date:	<hr/>

This document is a waiver and release of liability. By signing, the Customer acknowledges that they have been fully informed of the risks associated with plumbing work on existing copper and/or galvanized piping systems and voluntarily agrees to proceed with full understanding of said risks.

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⚠ IMPORTANT NOTICE: *No plumbing work shall commence until this waiver has been signed by the Customer. Refusal to sign this waiver will result in the postponement or cancellation of scheduled work.*
